

Affordable Housing Plan & Process Guidebook

Council of Small Towns



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RPA is a nonprofit research, planning, and advocacy organization.

We are dedicated to improving the New York metropolitan region's economic health, environmental sustainability, and quality of life.

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Our History

Since 1922, Regional Plan Association has prepared longrange plans for the tri-state region.



RPA The **Fourth** Regional Plan MAKING THE REGION WORK FOR ALL OF US

§ 8-30j legislation

In Connecticut, effective July 2017, with compliance by July 2022

- At least once every 5 years every municipality must prepare or amend & adopt an affordable housing plan
- The plan must specify how the municipality intends to increase the number of affordable housing developments in the municipality
- A chance to talk about your town's history, values, and housing needs

Planning for Affordability in Connecticut



Affordable Housing Plan and Process Guidebook



Stakeholder engagement

What we heard...

- Focus on diversity of housing types and more affordable units in every town
- There needs to be a local affordable housing committee
- Understanding housing need is an important first step
- Need to talk about seniors and young people staying in towns, racial diversity, and history of institutional racism
- Need to know what towns can do to guide development with developers rather than just responding to applications
- There is a tendency to talk about housing in isolation, to be successful, we need to put it in the context of planning
- Need to connect housing to the economy, equity and opportunity

Survey

Affordable Housing Needs in Connecticut

Thank you for taking the time to answer a few questions.

We have an opportunity to pursue housing equity in towns and cities across Connecticut, and we need your help. Connecticut Statute § 8-30j requires that all towns create an affordable housing plan every five years. Each town must submit an affordable housing plan by Spring 2022.

Regional Plan Association and the partners of the Fairfield County Center for Housing Opportunity are working with the CT Department of Housing to create a guidebook that will help municipalities create their own local affordable housing plans. The purpose of this survey is to better understand communities' needs, so that the Guidebook can provide housing professionals and municipal leaders with the tools they need to pursue housing equity through their local affordable housing plan.

Your input is critical to creating a guidebook that will be of value and use to your community. We very much appreciate you taking the time to share your thoughts with us.

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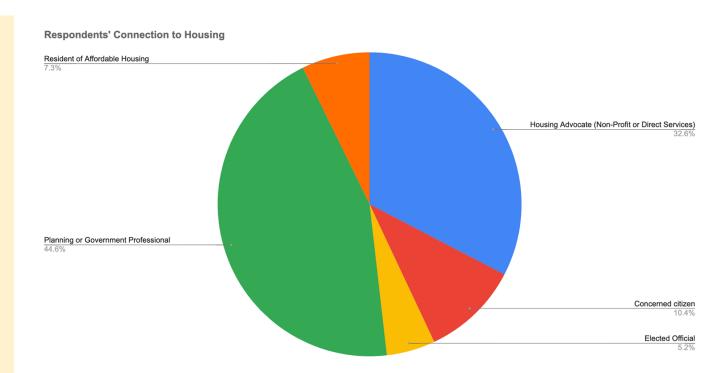
195 responses

Survey results

The "Affordable Housing Needs in Connecticut" Survey gathered 195 responses from a geographically, racially, and socioeconomically diverse group of Connecticut stakeholders with varying connections to housing.

Stakeholder Diversity:

- → Planning Professionals
- ☐ Government Employees
- Residents of Affordable Housing
- Elected Officials
- ☐ Housing Advocates and Service Providers
- Concerned Citizens
 - college students
 - homeowners
 - renters



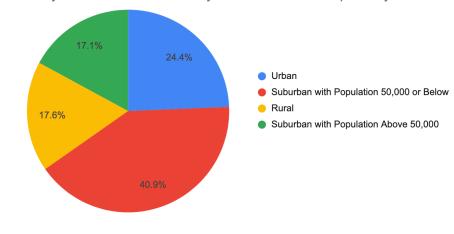
Survey results

74 urban, suburban, and rural municipalities were represented in the survey responses.

Geographic Diversity:



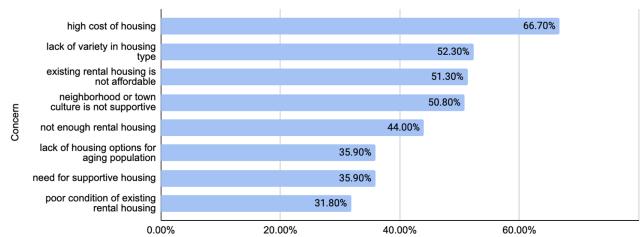
Would you characterize the area you live in or serve as primarily:



Survey results

When asked what the most pressing housing challenges were for their community, over 50% of respondents listed high cost, lack of variety in housing type, and unsupportive culture as chief concerns.

Most Prevalent Housing Concerns



Percentage of Respondents Concerned

Housing Concerns:

- 67% concerned with high cost of housing
- ☐ 51% concerned that their town's culture is not supportive of affordable housing

Planning for Affordability in Connecticut



Affordable Housing Plan and Process Guidebook



Affordable Housing Plan Checklist

Planning Process

- ☐ Establish leadership team/affordable housing committee
- ☐ Design & carry out community engagement & communications strategy

Plan Document

- □ Community values statement
- ☐ History of affordable housing in your town
- ☐ Housing needs assessment
- □ Land use and zoning assessment
- □ Plan principles, goals & actions
- □ Implementation strategy

Building support

Creating an <u>affordable housing committee</u>

- Bring together local leaders to proactively plan for affordable housing
- Create a constituency of advocates for more affordability in the community
- Provide support to elected and appointed local officials on decision making related to affordable housing development



How do we create diversity at the leadership table if there is little diversity in the community?

This is a difficult question that many municipalities in Connecticut face. How does a town create a racially or socioeconomically diverse local leadership committee when many people of color are underrepresented in the community? Opportunities to consider include reaching out to advocates and community-based organizations within your town or adjacent municipalities and engaging people who work but don't live in your community by coordinating with local businesses.

Creating an inclusive communications strategy

Building support



- Audience: Who you are communicating with about your affordable housing plan
- 2 Tools: The mediums and platforms you will use to reach your audience
- 3 Engagement Sessions and Public Meetings:
 A tentative schedule, plan, and budget for virtual and in-person community engagement sessions
- 4 Accessibility and Equity: Strategies to ensure that your communications and engagement methods reach and are heard by people of different abilities as well as socioeconomic, racial, and cultural backgrounds
- (5) **Content:** The messages and information you share about your affordable housing plan

Audience

Identify your audience and be inclusive

- Community residents
- Business owners
- Elected officials
- Educators

- Local developers
- People who work in your community
- People who would want to live in your community if more affordable housing were available



Tools

Mediums & platforms for reaching your audience

Social media

- Utilize existing accounts instead of creating new ones- municipal government, local advocacy orgs, elected officials, etc.
- Create social media kits Draft social media posts &
 resources like hyperlinks &
 graphics your partners can share

Best Practices for Social Media Content

- Ensure your goals remain front and center by sharing content that is explicitly related to your affordable housing plan, including but not limited to: surveys, announcements, and educational materials like infographics and relevant news articles.
- Engage your audience by providing a call to action.
 Most often, this will be a hyperlink, whether it leads
 to a news article, a sign-up form for an engagement
 session, a survey, or a website to access further
 resources.
- Communicate quickly by minimizing the amount of text and using abbreviations where possible. Use active voice and an engaging tone that grabs attention.

- Involve other organizations in your content in order to broaden your reach by tagging the social media profiles of organizations related to your post, like advocacy groups, nonprofits, and/or faith-based organizations.
- Educate your audience by being direct and avoid using jargon, especially when explaining housing or planning terminology.
- Create an attractive, streamlined appearance by ensuring the dimensions of any graphics you share fit the platform you're using. Different social media, particularly Instagram and Twitter, will crop images when they appear in a user's feed. Many online resources can help you identify ideal dimensions for social media graphics.



Tools

Mediums & platforms for reaching your audience

- Digital communications
 websites, newsletters, etc.
- News media
- Printed materials
 posters, flyers, leaflets,
 mailers
- Surveys



Community Values Statement

Creating a positive narrative

- Engage your community in a conversation about values
 as a jumping off point for your plan
- Values create and reinforce a shared sense of purpose
 - Examples: equity, opportunity, health and wellbeing, sustainability, inclusivity, prosperity
- Your values statement will serve as a north star as you develop your affordable housing plan principles, goals and actions
- As you are working to draft the elements of your plan, you can keep coming back to them, asking *Does this* principle, goal or action advance our town's core values?

Engagement Sessions & Public Meetings

- Decide on a clear goal for each engagement session.
- Create a clear outreach strategy to attract a diverse group of participants and ensure that your programming will be accessible to all participants.
- Determine up front what you would like to learn from the engagement session. With that end-goal in mind, craft a clear agenda and make it available to participants prior to the meeting so they know what to expect.
- Be efficient and intentional about your use of time. We recommend that events be no longer than two hours. Time of day is also an important consideration, as certain times of day will be more or less convenient for constituent groups such as parents, seniors, workers, etc.
- Use strategies such as sketching, placing dot stickers, or breakout discussion sessions to keep participants engaged and create opportunities for everyone's voice to be heard.

Online Events



Online Event Recommendations

- 1 Facilitators and presenters should complete a trial run of the engagement session ahead of time. This will ensure that the host or organizer understands how to give others the ability to share their screen or present, and keep transitions smooth.
- At the start of each meeting, the facilitator should ask all participants to mute themselves, and be clear about when the floor is open for questions.
- 3 Ask participants to make sure their name is appearing with their image, rather than a phone number, using the "Rename" feature.
- 4 Utilize the "Chat" feature to keep track of questions that may come up during the discussion.
- 5 Use virtual polling tools, such as the poll feature on Zoom, to keep your audience engaged and capture information.

In-Person Events



In-Person Event Recommendations

- Establish ground rules to ensure that everyone's voice is respected and heard and that one person doesn't dominate the conversation
- Provide facilitators for round table discussions to ensure that the conversation moves along and everyone around the table has an opportunity to share their thoughts
- Provide childcare
- 4 Provide refreshments
- Provide for accessibility
- 6 Provide for translation, as needed

Accessibility & Equity

Be intentional

- 1 Who has access to this platform? Who may have trouble accessing this platform?
- 2 Who has time to participate in the planning process? What are barriers to participation, and how can we address them?
- Who has access to this community? Who doesn't and why?

Plan for

- Inclusivity
- Differences in ability
- Language barriers
- Availability barriers



Outreach

- Young professionals who might be interested in living in your community:

 Connect with local institutions such as universities, colleges, or hospitals;

 Provide flyers for display and place notices for engagement sessions in email newsletters.
- Older residents who would like to stay in your community, but want to downsize from single-family homes: Connect with places of worship, senior centers, healthcare facilities, and other organizations that serve older residents in your community; Provide flyers for display and place notices for engagement sessions in email newsletters.
- 3 People who would like to live in your community if there were more affordable housing options: Disseminate informational flyers or engagement-session invitations to local employers and business owners to give to their employees; Look for advocacy groups, nonprofits and faith-based organizations in your region that address housing, homelessness, poverty, and other social issues. Send open invitations and information to their leaders and community members; Post public notices in local newspapers.

Elements of an Affordable Housing Plan

Plan checklist:

- Community values statement
- History of affordable housing in your town
- Housing needs assessment
- Land use and zoning assessment
- Understanding your housing market
- Plan principles, goals and actions

